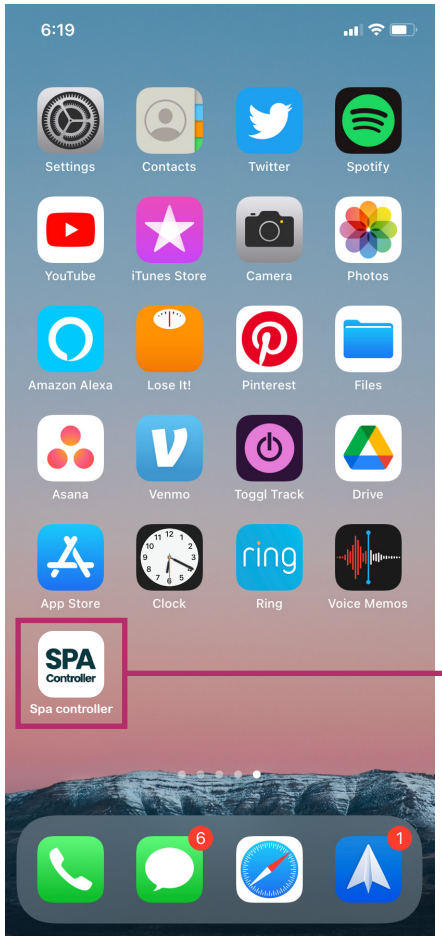
NET SPA

CELESTIA SPA

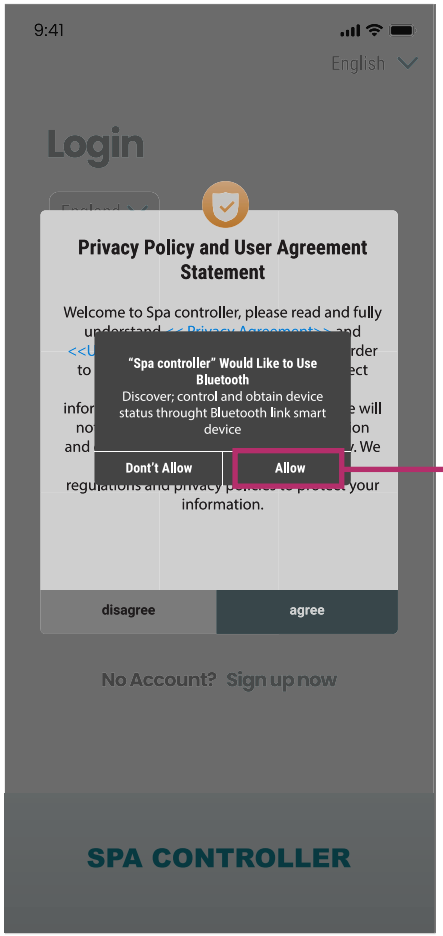
WIFI CONNECTION GUIDE

STEP 1



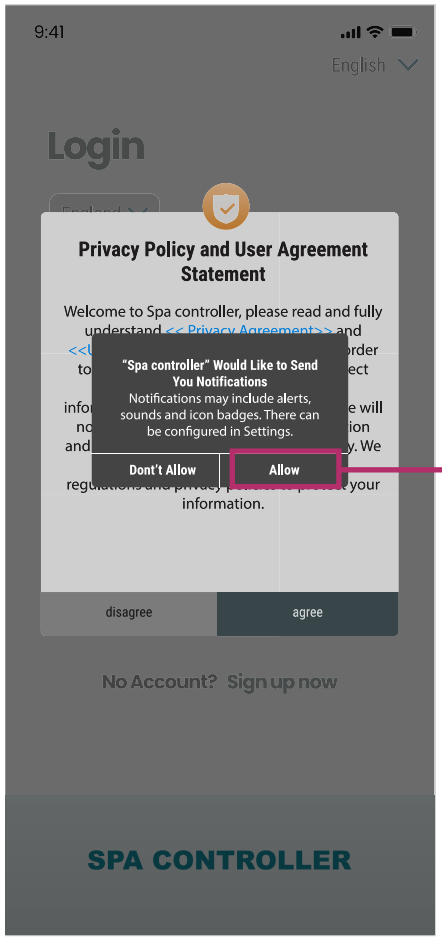
Spa controller icon

STEP 2



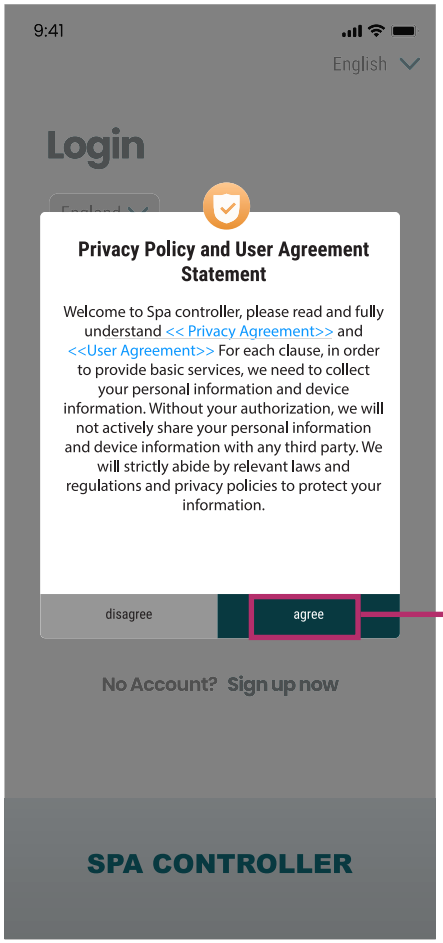
Customer **must** click **allow** on this page

STEP 3



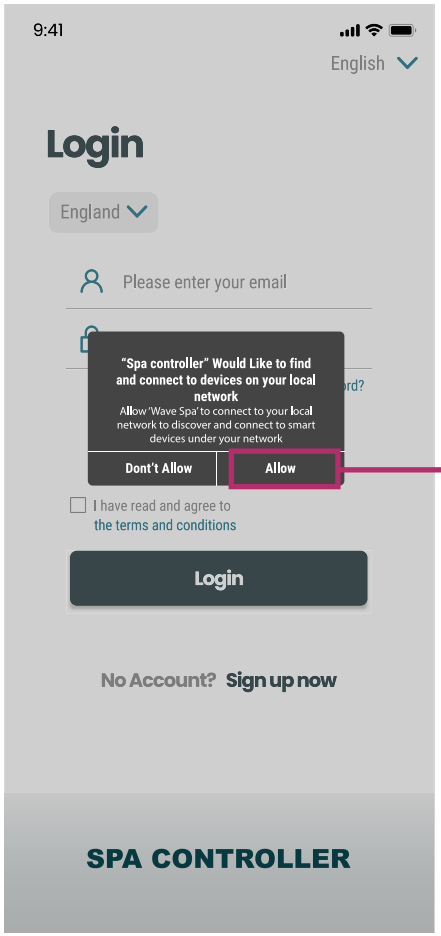
Customer **must** click **allow** on this page

STEP 4



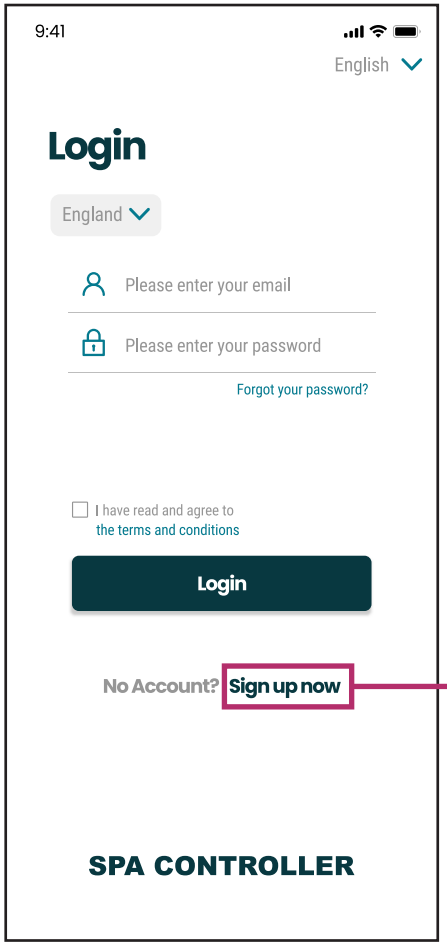
Customer **must** click **agree** on this page

STEP 5



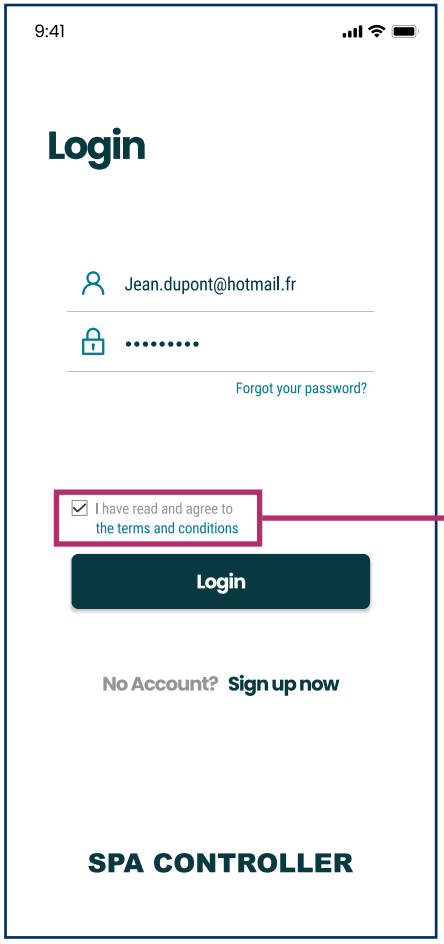
Customer **must** click **allow** on this page

STEP 6



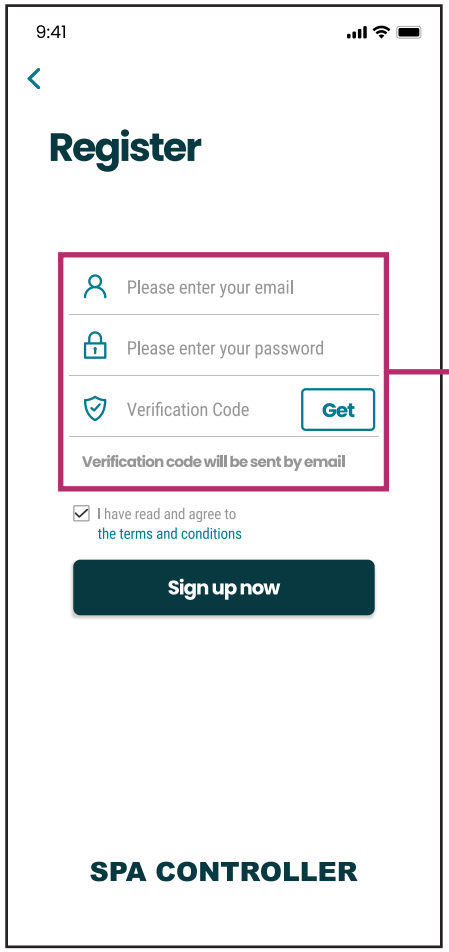
Sign up an account if you doesn't have an account

STEP 7



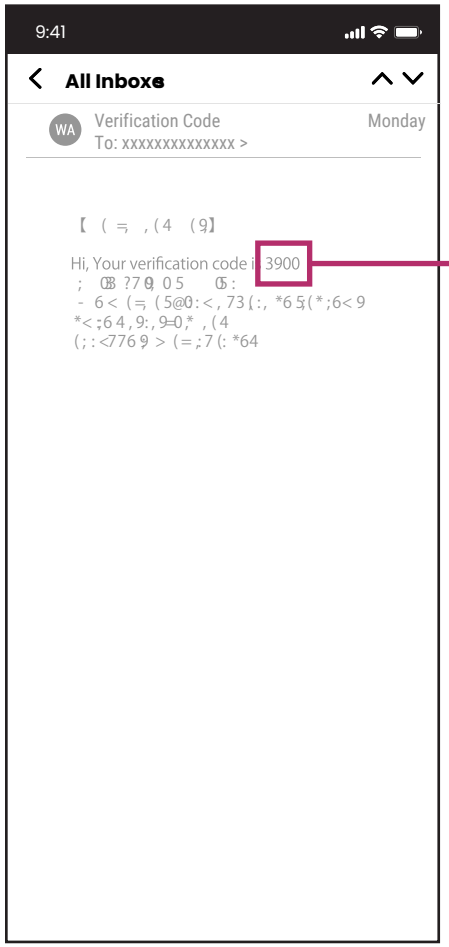
Customer need to check the box to move to next page

STEP 8



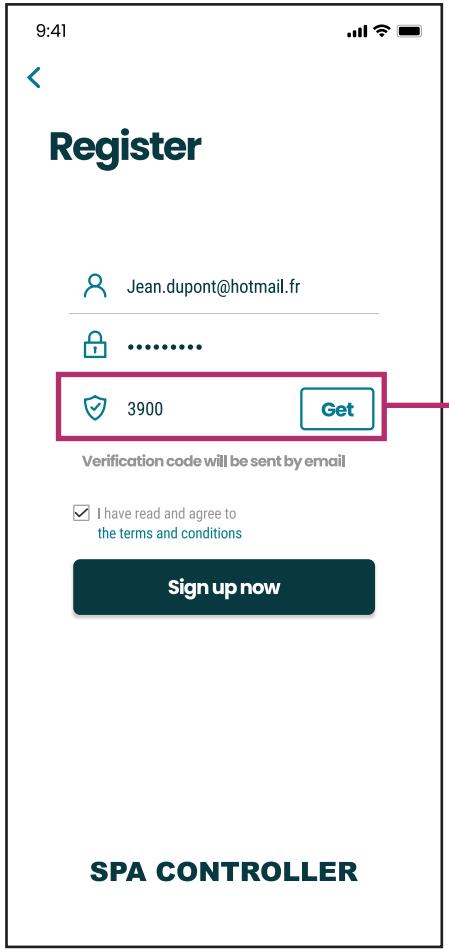
1. Enter your information
2. Click **Get** option to receive the activationcode which would be sent to your email.

STEP 9



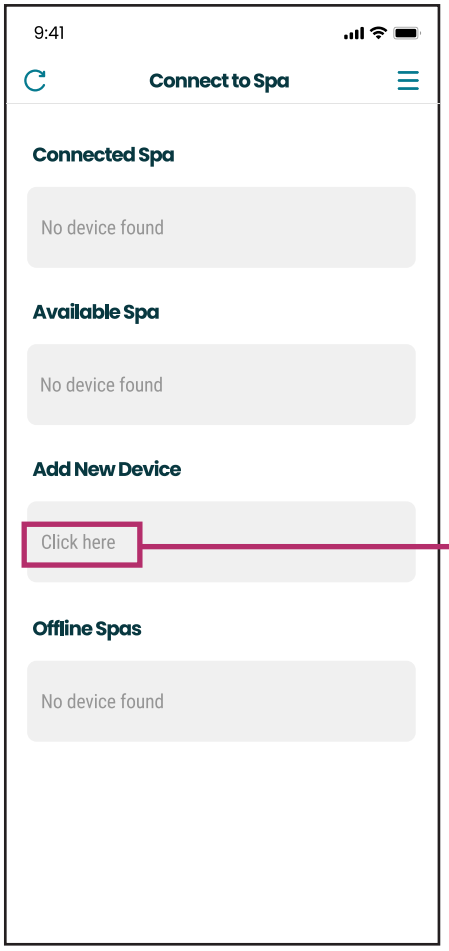
Please enter this verification code in the app

STEP 10



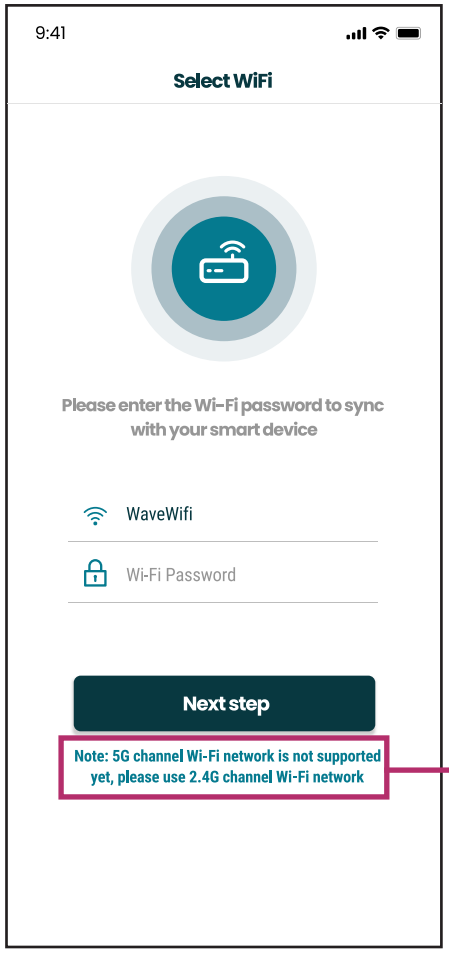
Enter the code

STEP 11



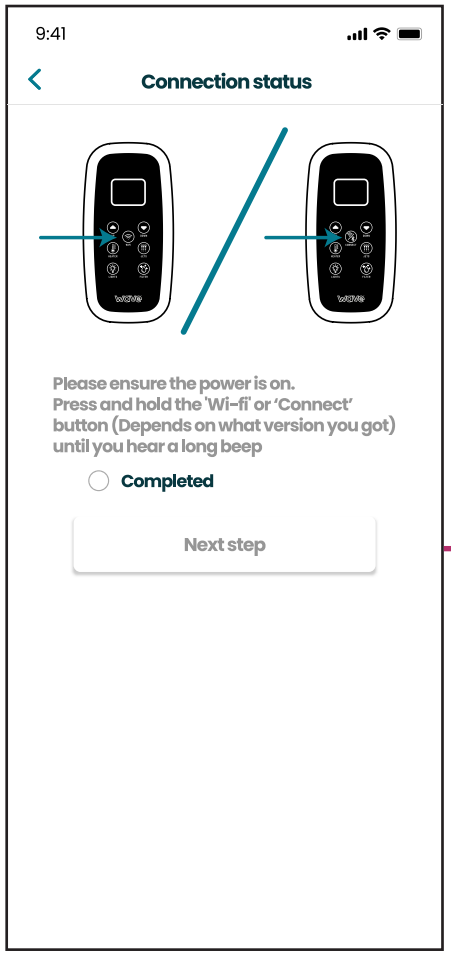
Customer click **Click here** on this page to add new device

STEP 12



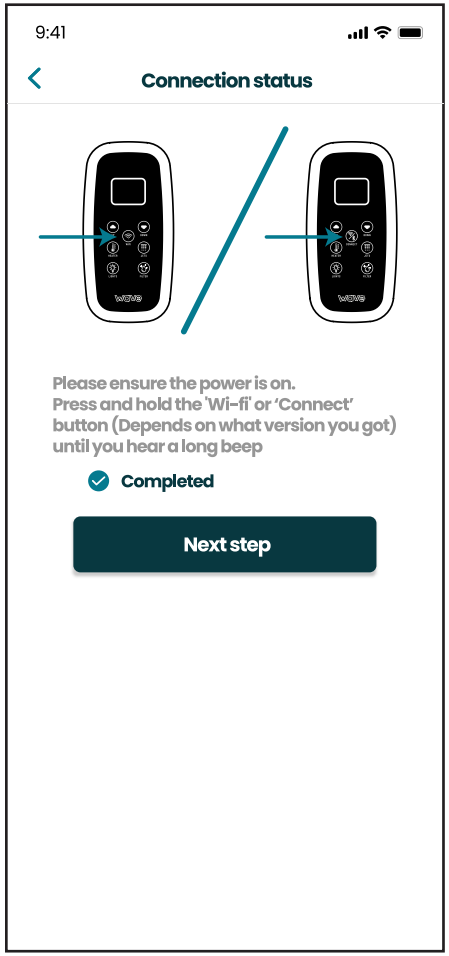
Customer must set up thier WIFI to **2.4G** channel before they can go any further

STEP 13

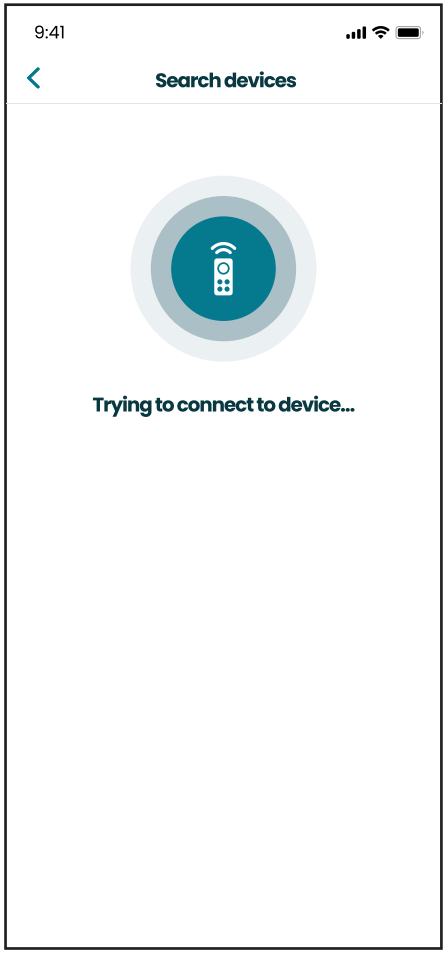


The WiFi router and
Spa unit must be in close
proximityto each other.
The distance is key to pairing

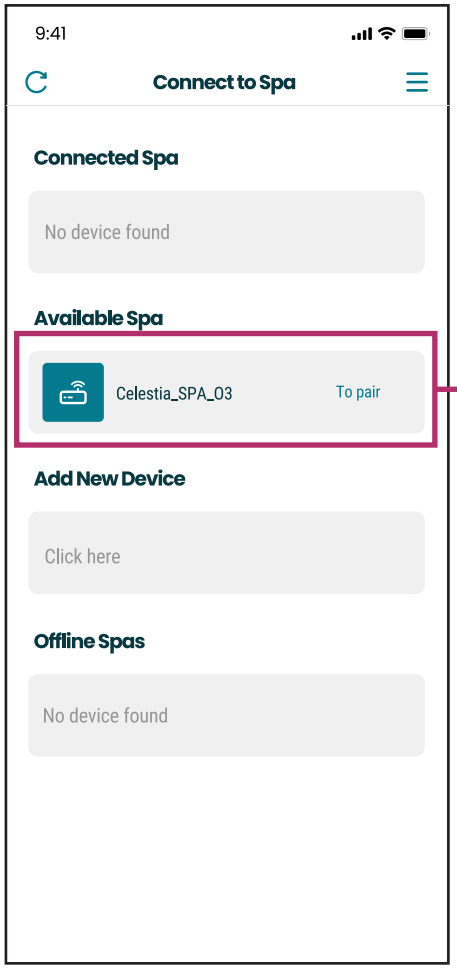
STEP 14



STEP 15

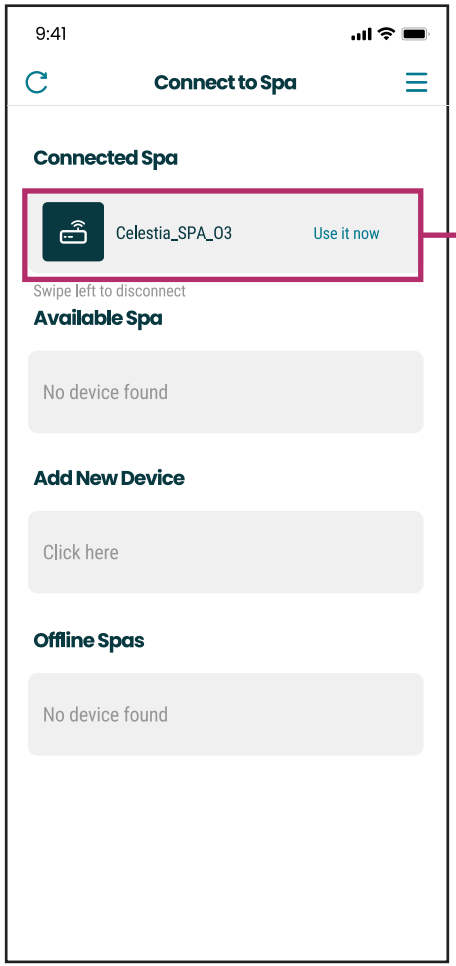


STEP 16



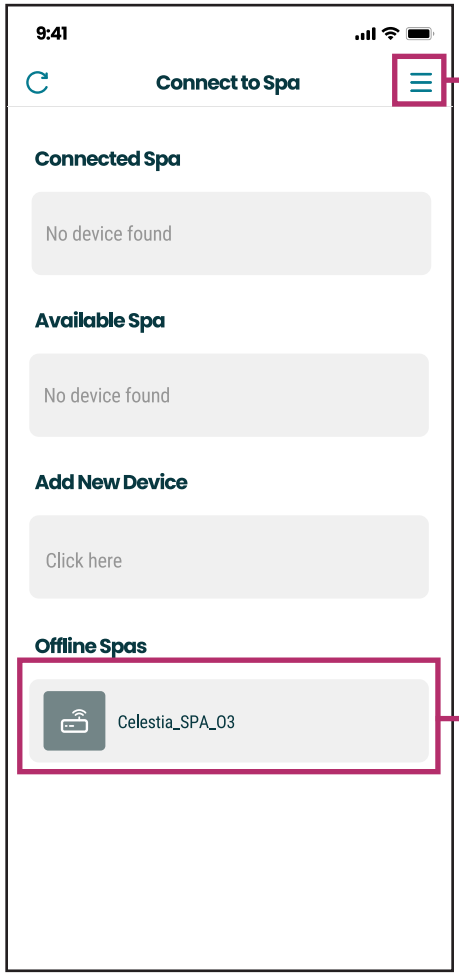
Heater unit that is paired will appear, click once toconnect. Spa must be powered on and ready to use.

STEP 17



Once paired, the heater unit will be shown in here. Press this column to get into the operation page.

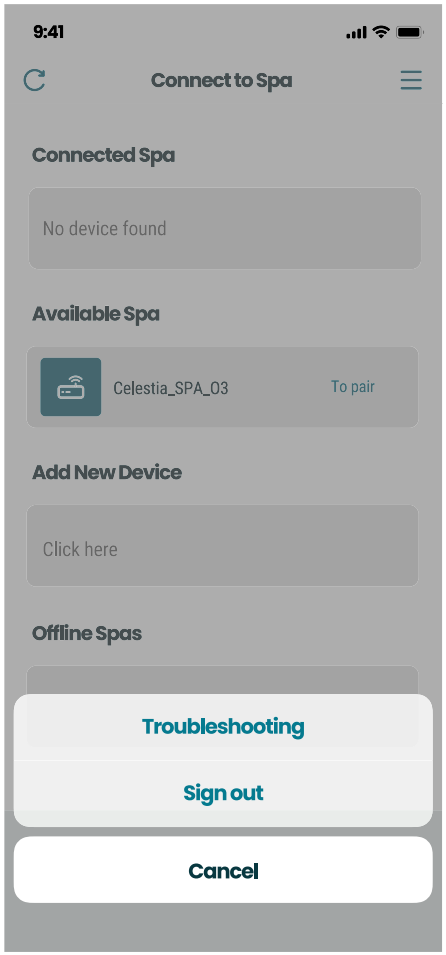
STEP 18



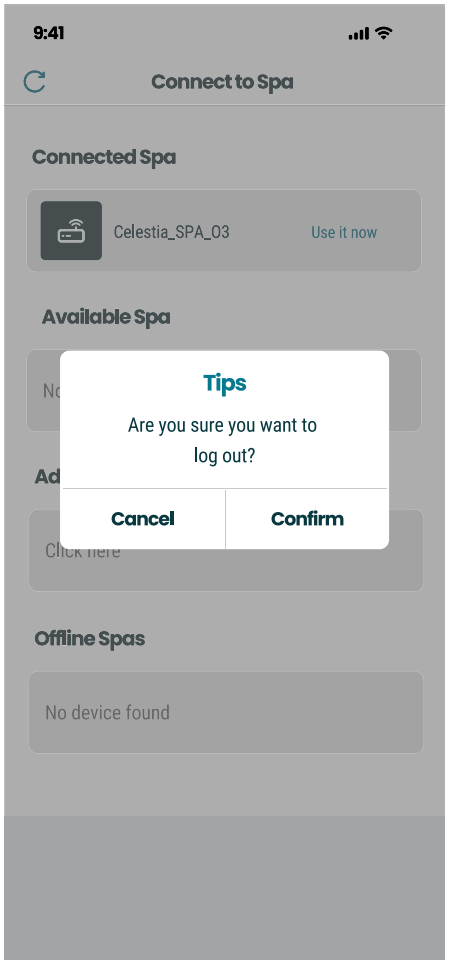
Click here for troubleshooting & logout your account

Paired devices that appear in the offline spas box are turned off

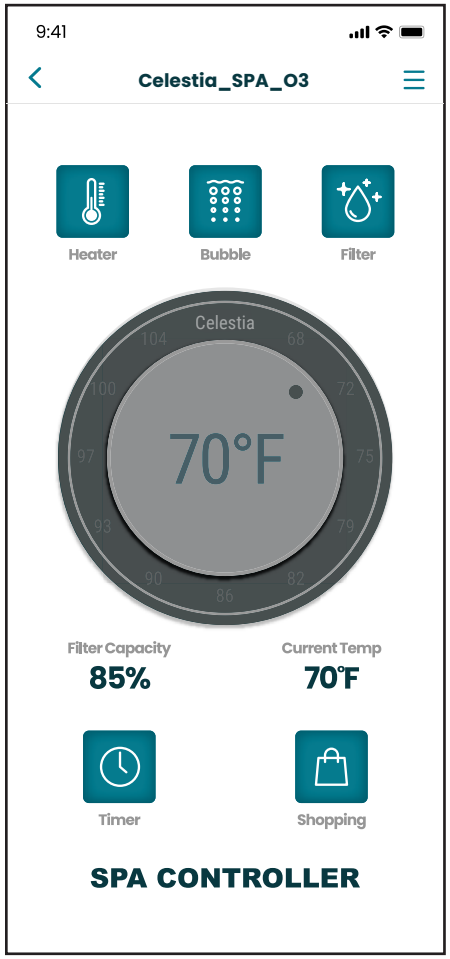
STEP 19



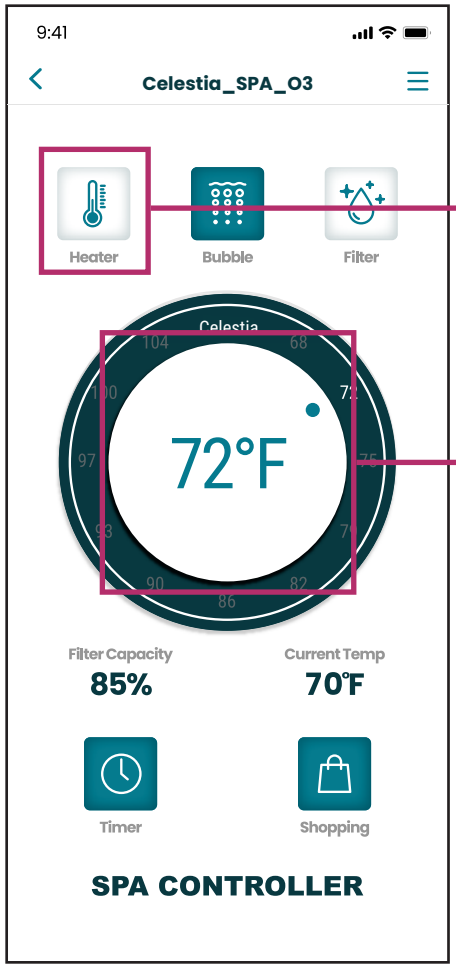
STEP 20



STEP 21



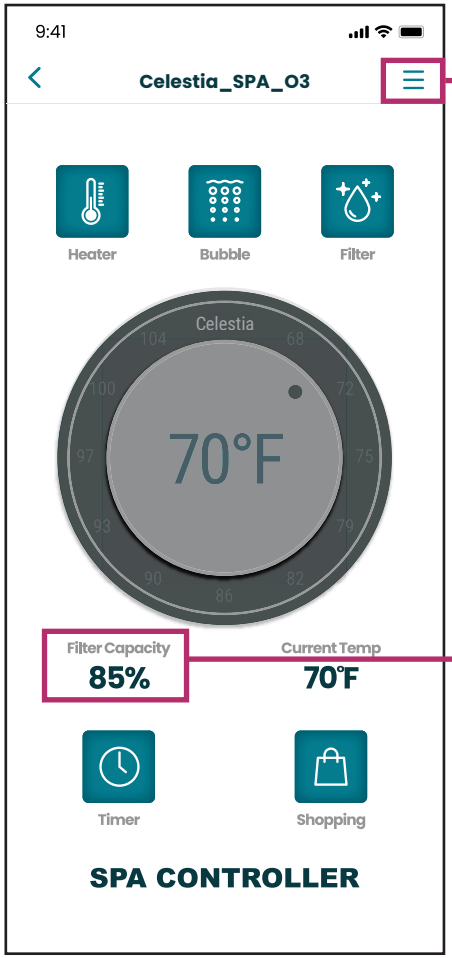
STEP 22



The feature buttons will go white after activated

The dial will go white after the heater function has activated.

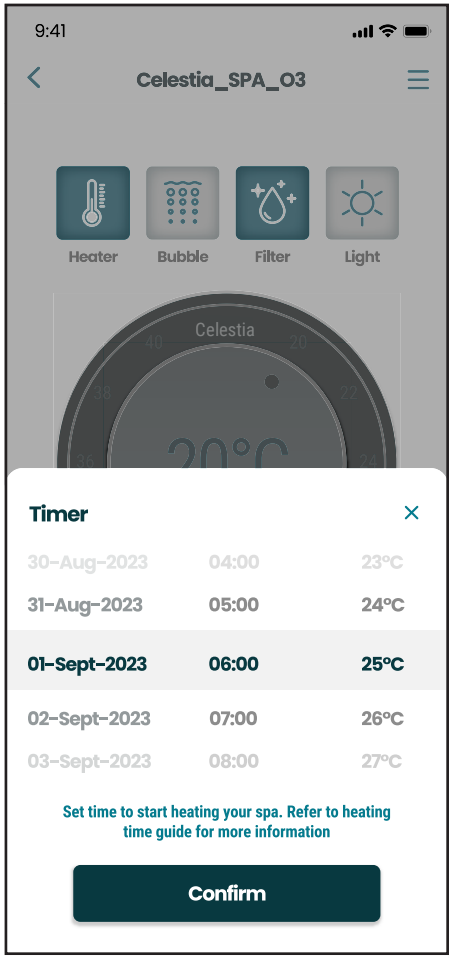
STEP 23



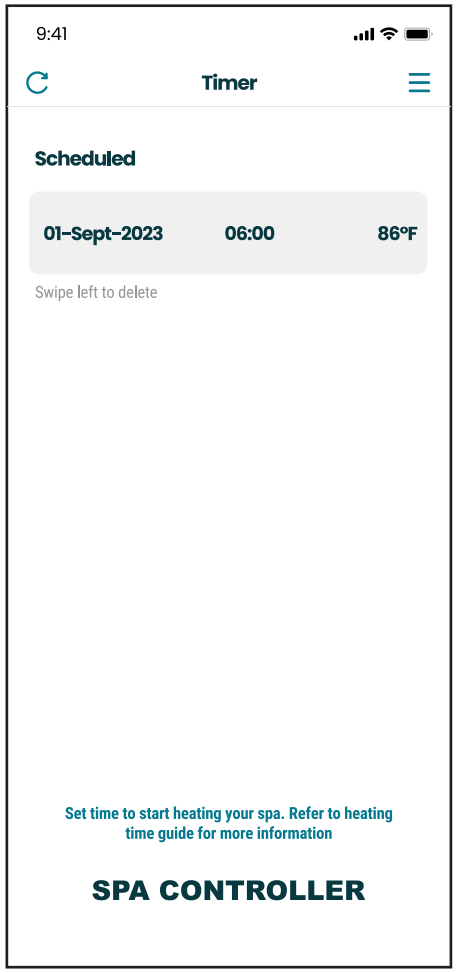
Troubleshooting page

This will show you when to change the filter

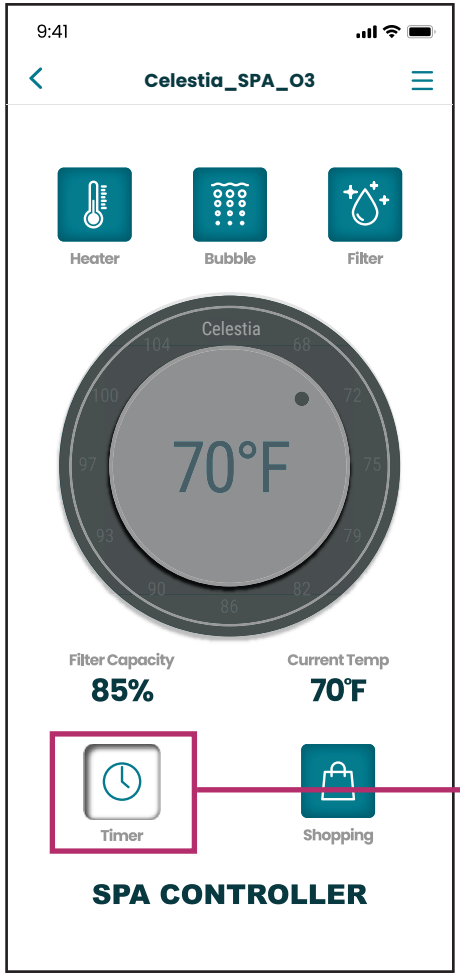
STEP 24



STEP 25

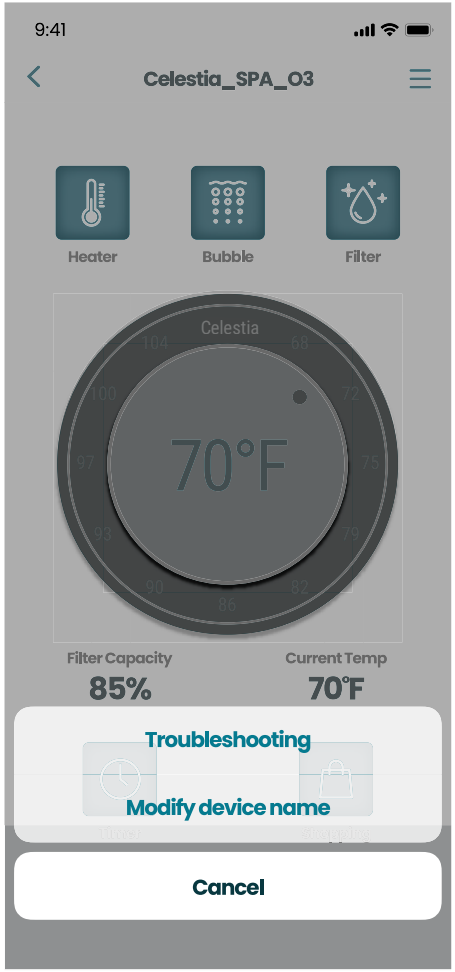


STEP 26

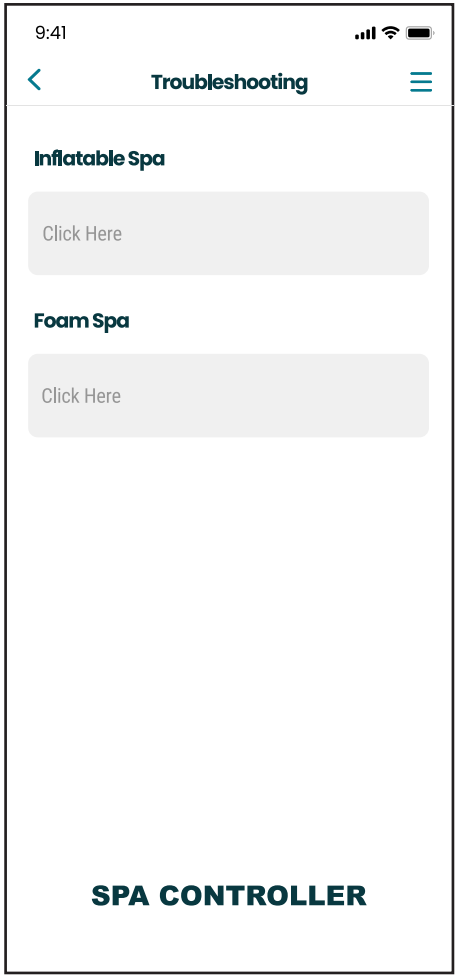


Once you have scheduled, the **Timer** button will go white.

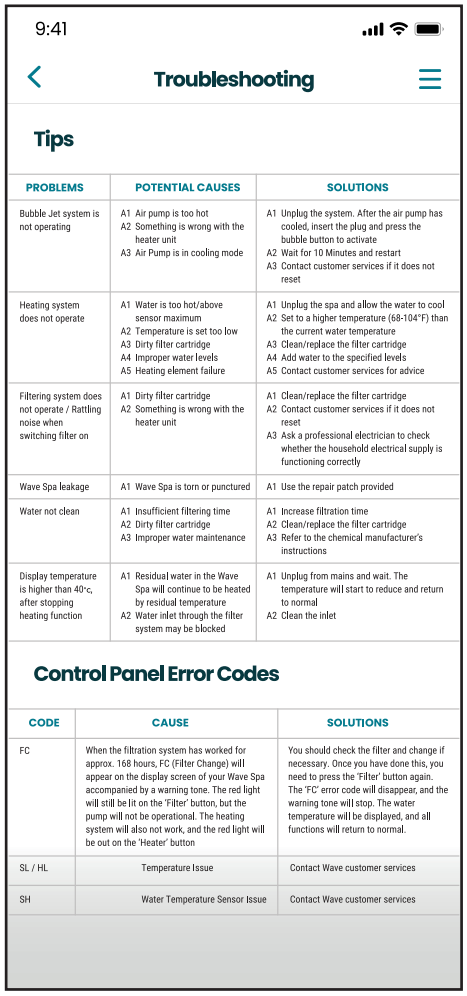
STEP 27



STEP 28



STEP 29



9:41

Troubleshooting

Tips

PROBLEMS	POTENTIAL CAUSES	SOLUTIONS
Bubble Jet system is not operating	A1 Air pump is too hot A2 Something is wrong with the heater unit A3 Air Pump is in cooling mode	A1 Unplug the system. After the air pump has cooled, insert the plug and press the bubble button to activate A2 Wait for 10 Minutes and restart A3 Contact customer services if it does not reset
Heating system does not operate	A1 Water is too hot/above sensor maximum A2 Temperature is set too low A3 Dirty filter cartridge A4 Improper water levels A5 Heating element failure	A1 Unplug the spa and allow the water to cool A2 Set to a higher temperature (68-104°F) than the current water temperature A3 Clean/replace the filter cartridge A4 Add water to the specified levels A5 Contact customer services for advice
Filtering system does not operate / Rattling noise when switching filter on	A1 Dirty filter cartridge A2 Something is wrong with the heater unit	A1 Clean/replace the filter cartridge A2 Contact customer services if it does not reset A3 Ask a professional electrician to check whether the household electrical supply is functioning correctly
Wave Spa leakage	A1 Wave Spa is torn or punctured	A1 Use the repair patch provided
Water not clean	A1 Insufficient filtering time A2 Dirty filter cartridge A3 Improper water maintenance	A1 Increase filtration time A2 Clean/replace the filter cartridge A3 Refer to the chemical manufacturer's instructions
Display temperature is higher than 40°c, after stopping heating function	A1 Residual water in the Wave Spa will continue to be heated by residual temperature A2 Water inlet through the filter system may be blocked	A1 Unplug from mains and wait. The temperature will start to reduce and return to normal A2 Clean the inlet

Control Panel Error Codes

CODE	CAUSE	SOLUTIONS
FC	When the filtration system has worked for approx. 168 hours, FC (Filter Change) will appear on the display screen of your Wave Spa accompanied by a warning tone. The red light will still be lit on the 'Filter' button, but the pump will not be operational. The heating system will also not work, and the red light will be out on the 'Heater' button	You should check the filter and change if necessary. Once you have done this, you need to press the 'Filter' button again. The 'FC' error code will disappear, and the warning tone will stop. The water temperature will be displayed, and all functions will return to normal.
SL / HL	Temperature Issue	Contact Wave customer services
SH	Water Temperature Sensor Issue	Contact Wave customer services